



## 2012 Annual Seminar

Hampton Inn & Suites

Raleigh-Durham Airport-Brier Creek  
8021 Arco Corporate Drive  
Raleigh, North Carolina



November 1 – 2, 2012

## *Special Minds, Special Dentistry*

**Exploring How Dentistry Deals With:**

**Autism, Dementia, Traumatic Brain Injury  
Plus Special Care Risk Management,  
The Modern Preventive Practice and more.**

Join us for this interesting meeting and our Southern Hospitality!

*Thank you*

**Exhibitors/Sponsors  
2012 SAID Annual Meeting**

**Gold Sponsor**

Patterson Dental

**Other Sponsors**

Access Dental Care

ADEC

Aseptico

Carestream Dental

Colgate

Bill Milner, DDS, PA

Porter Royal Sales

Specialized Care Company

**Speaker Sponsors**

Global Dental Science

GC America

Medical Mutual Insurance Company (MMIC)

# Continuing Education Information



**Total CE hours offered: 13.5 hours.**

SAID is designated as an Approved PACE Program Provider by the Academy of General Dentistry.

The formal education programs of this program provider are accepted by AGD for Fellowship, Mastership and membership maintenance credit.

Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. The current term of approval extends from 6/1/2009 to 5/31/2013. Provider ID #210875.

## Hotel Reservations

### MAKE HOTEL RESERVATIONS DIRECTLY WITH HOTEL:

#### Hampton Inn and Suites

8021 Arco Corporate Drive  
Raleigh, NC 27617  
(919) 484-0500

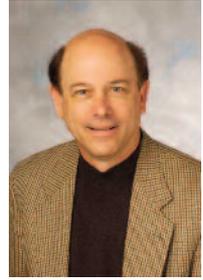
Mention meeting code DEN for special rates) or visit their website:  
<http://hamptoninn3.hilton.com/en/hotels/north-carolina/hampton-inn-and-suites-raleigh-durham-airport-brier-creek-RDUANHX/index.html>

Room rates are Standard King Room - \$89.00 + 13.75% Tax or  
Standard Two Queens - \$99.00 + 13.75% Tax.

**Reservation Deadline is October 15, 2012.**

# Your Invitation.....

Dear Members:



Throughout our professional careers we search for connections with those who share our core values of service. It is rare to find a group like Special Care Advocates In Dentistry (SAID). Our members truly enjoy each other's company, share the joys and frustrations of the work setting, and always strive to do better for patients and their families. What began as a small group of visionary institutional and dental school special care professionals has grown into a membership of public and private practitioners, all of whom want to help meet the growing clinical, financial and regulatory demands of the special needs population. Taking the time to collaborate has never been more important.

This year we celebrate the history of SAID and focus on how to best expand our role as special care advocates.

- Dr. Tom McIver will take us down memory lane at the conference. Who better to describe the beginnings of this group and document our unique personality? His visuals and anecdotes will give everyone a better appreciation for the substance of SAID.
- Thanks go to Dr. Bob Leonetti, who volunteered to take our fine webpage and update its format. He will make it even more user-friendly for membership so that it continues to be an important "first contact" for professionals and consumers.
- Public funding of preventive dentistry services for our adult populations is an immediate need. I am asking a few members to create a white paper detailing the efficacy of current research and outlining procedures that save money and treatment time. We can use this report to advocate at the local level for policy change.
- Our 2012 annual meeting will target those outside of the traditional special care family. Private practitioners, students and consumers will learn how dentistry deals with the special care brain. Our speakers on Autism, Dementia, and PTSD/Traumatic Brain Injury will be paired with SAID members who are particularly knowledgeable about treating these conditions.

And finally, thanks goes to all of our past leadership. They have given an amazing amount of time and energy, allowing us to enjoy this special association and they have challenged us to think differently about our future. I look forward to working with you this year and seeing everyone in Raleigh!

*Bill*

Dr. Bill Milner, S.A.I.D. President

# Special Care Advocates in Dentistry

## Agenda

November 1-3, 2012 Hampton Inn & Suites, Brier Creek, Raleigh, North Carolina

**\*All programs scheduled in Cape Hatteras I and II unless otherwise noted.**

### Thursday, November 1, 2012

- 9:00 AM – 12:00 Noon Strategic Planning Meeting, *All Are Welcome*,  
Cape Lookout I
- 1:00 PM – 5:30 PM Registration open
- 1:00 PM – 1:30 PM Welcome and Website Review
- 1:30 PM – 3:00 PM Special Care Patients Create Special Liability Exposures:  
Awareness is Key, *David Sousa (MMIC)*
- 3:00 PM – 3:30 PM Refreshment Break
- 3:30 PM – 4:30 PM Saving and Rejuvenating Enamel: Why Wait any Longer  
to Make Enamel Stronger?, *Jill Hutchinson (GC America)*
- 4:30 PM – 5:30 PM Hands-on Experience with Glass Ionomers (*GC America*)
- 5:30 PM – 6:00 PM Business Meeting
- 6:30 PM – 9:30 PM President's Reception, ***Kitty Hawk, Embassy Suites***  
*SAID President Bill Milner invites you to join him for a Southern Style Buffet complete  
with NC BBQ and fried chicken, dixie coleslaw, hushpuppies and more. Bring a door  
prize from your home state and we will have a great gift exchange. CASH BAR.*

### Friday, November 2, 2012

- 8:00 AM – 12:00 Noon Registration open
- 7:30 AM - 8:30 AM Breakfast Available for all Registered Attendees
- 8:30 AM – 10:00 AM Special Minds, Special Dentistry – Autism,  
*Leah Anzaldo*
- 10:00 AM – 10:30 AM Vitality Break
- 10:30 AM – 12 Noon Special Minds, Special Dentistry – Dementia,  
*Dr. Heidi White*
- 12 Noon – 1:30PM Lunch (all registered attendees) to include nostalgic  
review of SAID History presented by Dr. Thomas McIver and  
a tribute to Dr. Howard Blair, a long-time member of SAID
- 1:30 PM – 3:00 PM Special Minds, Special Dentistry – Traumatic Brain  
Injury: the Science and the Clinical Approach,  
*Dr. Jodi Hawes*
- 3:00 PM - 3:30 PM Afternoon Break
- 3:30 PM – 5:00 PM Special Minds, Special Dentistry – Questions and  
Answers by a Panel of SAID members
- Dinner on your own – Enjoy the Brier Creek selection or the Angus Barn.*

### Saturday, November 3, 2012

- 8:00 AM Coffee Break
- 8:00 AM – 10:00 AM Digitizing the 150 Year-Old Process of Denture  
Fabrication: The AvaDent Digital Denture Revolution,  
*Dr. Huron Hill*

10:30 AM – 1:00 PM      Our Time: Special Care Literature Review,  
*Dr. Bob Henry and Doug Veazy*  
Pearls, Perils and Parables moderated by  
*Dr. David Itzkoff*

*You are invited to bring your favorite product or your most unusual case.*

## Synopsis, Bio and Speaker Information

*\*All programs in the Cape Hatteras I and II unless other noted.*

**Thursday November 1, 2012**

**David Sousa**

**1:30 PM – 3:00 PM**

*Special Care Patients Create Special Liability Exposures:  
Awareness is Key*

*About the Speaker:* David Sousa is currently living in Raleigh with his wife, who also is an attorney, and their two incredible children. David graduated from the University of Kentucky, in which he received a B.A. in English, with honors, and a Masters in Business Administration, also with honors. In 1981, he received his Juris Doctor from Wake Forest University School of Law. Since January 1996, David has been serving as Senior Vice President & General Counsel for Medical Mutual Group. David serves on the North Carolina Medical Society Task Force on Liability Reform. During the past eight years he has enjoyed providing educational programs on a variety of medical/legal issues. David continues to serve as an advocate for the rights and protection of physicians and dentists in all facets of their practices.



*About the Program:* Whether the special needs of a patient are due to mental, behavioral or physical reasons, it is imperative that the patient be treated as though no impediments exist to the rendering of quality, safe dental care. From patient education to simple communication to consent and follow-up instructions, all matters surrounding the care environment must be correct and designed to help the patient with and through the care encounter. The failure to recognize different patient needs, and to act in response to them can lead to liability for even the best-intentioned practitioner. A understanding where these exposures lie and how to prevent them from becoming a claim, are paramount.

**Jill Hutchinson**

**3:30 PM – 4:30 PM**

*Saving and Rejuvenating Enamel: Why Wait any Longer to Make Enamel Stronger?*

*About the Speaker:* Jill G. Hutchinson is an MI Specialist for GC America. Jill graduated from Old Dominion University with a Bachelors of Science degree in Dental Hygiene. Throughout her career, she has practiced in periodontal, pediatric and general dentistry practices. She developed product evaluation protocols, research proposals and has authored numerous articles in several publications. As a technical sales representative and Lead Clinical Specialist, Jill works with dental practices and laboratories with the education and integration of CAD/CAM technology as well as shade determination and communication.



*About the Program:* Minimal Intervention (“MI”) dentistry is the modern “medical” approach to the management of decay. Two key elements of the MI philosophy of identifying and preventing will be presented. This course provides an “in depth” discussion of enamel maturation, the caries balance theory and highlights the importance of saliva testing, which aids in assessing the risk factors of caries in your patient population. In addition, this course will discuss the different working mechanisms of glass ionomer as a surface protectant/sealant, usage of topical fluoride, ACP and CPP-ACP and how these innovative materials can influence your patients’ oral health.

**Course Objectives:**

Learn the importance of saliva assessment

Identify the risk factors for dental caries

Learn ways to remineralize and protect enamel

Learn the science behind and clinical application of glass ionomer as a surface protectant/sealant.

**Hands-On Experience with Glass Ionomers**

**4:30 PM – 5:00 PM**

*About the Program:* GC America Representative Jim Smith will lead a discussion and facilitate a live demonstration of the use of glass ionomer restorations for special care populations.

**Friday, November 2, 2012**

**Leica Anzaldo**

**8:30 AM – 10:00 AM**

*Special Minds, Special Dentistry – Autism*

*About the Speaker:* Leica Anzaldo is Training Manager for the Autism Society of North Carolina. Having spent sixteen years working in the field of autism spectrum disorders, Leica recognizes the importance of knowledge and experience in the use of multiple treatment modalities as well as continued training and support to the community at large. Her background includes administration of autism specific service delivery as well as training and education in the use of structured

teaching/TEACCH, behavioral methodologies, Pivotal Response Treatment, Early Start Denver Model, Connie Kasari’s Teaching Joint Attention and Symbolic Play, and Social Thinking. Leica is certified in Pivotal Response Treatment and is near completion of a BCBA program. Currently, she is involved in several state advisory committees on the delivery of services for individuals with intellectual disabilities; assessment and consultation to pre-school programs; development and implementation of autism specific training modules that reflect evidence based practices; consultation and training to residential, adult day and vocational programs; and training within the medical setting. Leica is also a delegate of the North Carolina Congress on Evidence-Based Practices.



*About the Program:* This workshop includes a basic overview of the definition, origin, incidence, and characteristics of Autism Spectrum Disorders and strategies to be implemented in the oral health care setting. This training prepares practitioners for positive interaction with a patient who has autism. Close attention is given to environmental fac-

tors and how behavior may shed light on internal concerns. Also present is a parent's perspective providing personal insight into successful oral health practices for individuals with ASD is given.

**Objectives:**

- To provide basic information on background and etiology of ASD
- To discuss the central characteristics of autism and their effect on behavior
- To explore environmental factors that may cause unusual behaviors
- To explore and develop an understanding of sensory implications
- To examine structures and strategies that will support individuals during oral health appointments/procedures

**Dr. Heidi White**

**10:30 AM – 12:00 Noon**

*Special Minds, Special Dentistry – Dementia*

*About the Speaker:* Heidi K. White, MD, MHS, MEd graduated from Washington University School of Medicine in St. Louis, MO. She completed residency in internal medicine at The Jewish Hospital of St. Louis at Washington University. She came to Duke University School of Medicine in 1992 for fellowship training in geriatric medicine. She is currently Associate Professor of Medicine with Tenure in the Division of Geriatrics. She is a senior fellow in the Center for the Study of Aging and Human Development. Board certified in internal medicine and geriatric medicine, she is particularly committed to teaching long-term care practice to medical students, internal medicine residents, and geriatric medicine fellows. She led the Duke faculty effort to develop the Advanced Course in Long-Term Care for geriatric medicine fellows and is directing the Reynolds funded Long-Term Care Education Mini-fellowship Program which occurs yearly and draws clinical faculty members from across the country. Her research interests include interventions for the prevention of cognitive and physical frailty in older adults. She now serves as the Vice-Chief for Clinical Affairs in the Division of Geriatrics.



*About the Program:* Alzheimer's disease and other types of dementia cause changes not only with memory and thinking but also with behavior which is important to dental professionals who are committed to meeting the needs of these patients. This session will briefly review the diagnostic criteria, staging, and treatment of dementia. We will focus most of our time in reviewing and problem-solving the behavioral symptoms that may interfere with the provision of dental care.

**Dr. Jodi Hawes**

**1:30 PM – 3:00 PM**

*Special Minds, Special Dentistry – Traumatic Brain Injury: the Science and the Clinical Approach*

*About the Speaker:* Dr. Hawes is an Assistant Professor of Medicine at Duke University and is board certified by the American Board of Psychiatry and Neurology. Prior to medical school at Albany Medical College in Albany, NY, she worked as a physical therapist in Troy, NY. She completed her residency in Neurology



at Duke and fellowship training in Neurorehabilitation at Wake Forest University Baptist Medical Center in Winston-Salem, NC. She is a study physician in the CREATE trial (“Cognitive Remediation after Trauma Exposure”) and serves on the Brain Injury Medicine Examination Committee.

*About the Program:* Part I of this presentation will review the definitions, epidemiology, pathophysiology and sequelae of traumatic brain injury. Part II will discuss suggestions for clinical practice.

## **Special Minds, Special Dentistry – Questions and Answers by a panel of SAID members**

**3:30 PM – 5:00 PM**

*About the Program:* – During the day, attendees will have the opportunity to place cards in a “discussion box.” These cards may include questions related to any of the topics covered during the day or other special care questions. An expert panel of clinicians will answer questions and lead discussion with the group about “real world” special care situations.

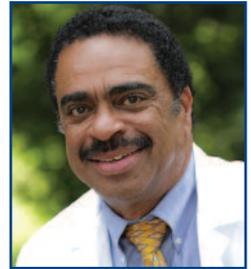
**Saturday, November 3, 2012**

**Dr. Huron Hill**

**8:00 AM – 10:00 AM**

*Digitizing the 150 Year-Old Process of Denture Fabrication: The AvaDent Digital Denture Revolution*

*About the Speaker:* Huron O. Hill II, DDS graduated from the State University of New York at Buffalo School of Dental Medicine. After graduation he was a part time faculty member at SUNY Buffalo and worked for the Erie County Health Department. Dr. Hill went to the sheriff’s department training academy and worked in uniform as an Erie County Deputy Sheriff while completing his dental education. After dental school he set up a dental clinic in the county holding center and was appointed the Dental Director and served in that capacity for next twenty-eight years. Dr. Hill has maintained a private practice in suburban Buffalo, New York for over twenty-five years.



*About the Program:* Course Objectives:

Following this course, attendees will be able to:

Understand the process by which complete dentures can be fabricated using computer-aided design and computer-aided manufacturing (CAD/CAM).

Know the scientific background required to produce optimal clinical records.

Identify those aspects of the clinical procedures that facilitate accuracy in the fabrication process.

Know how to perform the required clinical procedures.

**10:30 AM – 1:00 PM**

**Dr. Bob Henry and Dr. Doug Veazy**

*Our Time: Special Care Literature Review*

*About the Speakers:*

**Robert G. Henry, DMD, MPH** is director for Geriatric Dental Services and Chief of Dentistry at the Department of Veterans Affairs Medical Center in Lexington, Kentucky. He is also a Clinical Associate Professor at the University of Kentucky College of Dentistry, a research Associate at the Sanders-Brown Center on Aging, and the former Director for Geriatric Dentistry for the Department of Public Health Dentistry for the State of Kentucky. He is past president of the American Society of Geriatric Dentistry, past Chairman of the Board for the Special Care Dentistry Association, past president of Special Care Advocates in Dentistry and founding board member for Mission Lexington, a non-profit organization devoted to providing medical and dental care to persons in the community who are unable to afford care.



**Douglas Veazey, DDS** retired in 2009 as Dental Director at Broughton Hospital, Morganton, NC after serving 31 years. He has worked at Broughton Hospital and J. Iverson Riddle Developmental Center. He has served over 20 years at Good Samaritan Dental Clinic, a non-profit which serves indigent patients in Burke County. In SAID, he has served as President and been active in many capacities

*About the Program:* An update of all the literature pertaining to Special Needs Patients in the past year. What's new in literature that could change the way you practice?

**Also:** *Pearls, Perils and Parables*

*About the Program:* We are pleased to once again include this popular interactive session as part of the program. This year we encourage you to bring your *pearls of wisdom* on any topic relating to special care patient care including clinical, oral hygiene and administration. In addition we encourage you to share your stories. We are asking you as experienced clinicians to share your unusual cases or cases that caused you to be creative. We want to know the lessons that you learned and the obstacles that you overcame. **Dr. David Itzkoff** will moderate this lively session. Sign up will be available onsite.

## About SAID Special Care in Dentistry

SAID is a benevolent group of dental professionals whose mission is to improve the oral health of people with disabilities through service, education, and advocacy.

SAID was founded in 1966 by Dr. Gerald Bensberg, Director of the NIMH-supported Attendant Training Project. Dr. Bensberg invited dental professionals who served in facilities for people with cognitive challenges in 15 southern states to participate in a seminar to consider ways of delivering better dental care to people with developmental disabilities. The original seminar was attended by 23 institutional dentists, one dental hygienist, two nurses, and a pediatrician. These attendees represented 26 institutions in 13 southern states.

Since 1966, SAID has grown in scope and membership, and today includes over 200 professionals whose patients reside both in facilities and in the community. The scope of SAID now includes people with intellectual disabilities as well as those with mental illness. While SAID still has its southern heritage, members now hail from all regions of the country and Canada. During the 2010 business meeting the SAID tagline was officially changed to "Special Care Advocates in Dentistry" because the original "Southern Association of Institutional Dentists" no longer encompassed the diversity of the members of the organization. What has NOT changed is the original vision of improving the oral health of people with disabilities through service, education, and advocacy. We hope you will join us this year at our

Annual Seminar in Raleigh, North Carolina to hear on a wide variety of presentations as well as to meet others who share your dedication and focus.

### Why Become a Special Care Advocates In Dentistry Member?

*Because of what we do...*

- Annual Session offers superior continuing education for dental professionals caring for patients with disabilities.
- Annual literature review highlights the latest research for the Special Care Dental professional.
- SAID modules provide instruction for the dental professional caring for at-risk populations.
- SAID website provides a central forum where members can exchange ideas on current issues.
- Camaraderie with other professionals with similar backgrounds & problems.
- SAID website provides a hub where members can access real-time updates in special care dentistry.
- Membership list: SAID members are themselves resources for those who advocate for at-risk patient populations.

*Because we care...*

- About at risk patients with special needs
- About the quality of dental care provided to patients with special needs
- About educating those who provide daily oral care to these special patients
- About you the dental care provider who cares for these vulnerable patients

**SAID Annual Meeting**  
c/o Dr. Bill Milner  
125 South Park Street  
Asheboro, NC 27203

## **Raleigh- North Carolina's Capital and much more. A Great Place to Visit!**

**Transportation:** Airport is a hub for Southwest Airlines. Reasonable flights – hotel is a short distance from airport. *Note: There is a shuttle available from the airport to the hotel. Reservations are required.*

### **Available in Raleigh:**

- Brewery Tour at Aviator Brewing Co.
- CowParade NC
- Segway Tours of Downtown Raleigh
- Titanic: The Exhibition (NC Museum of Natural Sciences)
- Shining City (Burning Coal Theatre): An Irish ghost story by the author of The Weir, The Seafarer and St. Nicholas
- Art in the Evening: NC Museum of Art
- First Friday: Downtown Raleigh – art, music, food and fun
- NHL Carolina Hurricanes vs Islanders, PNC Arena (November 2)
- Song of the Earth, Progress Energy Center for the Performing Arts – Meymandi Concert Hall. The NC Symphony performs.
- Self-Guided Garden Tour – JC Raulston Arboretum at NC State University
- SHOPPING, SHOPPING AND MORE SHOPPING AT ONE OF RALEIGH'S NEWEST SHOPPING COMPLEXES – BRIER CREEK ..... JUST A SHORT WALK OR RIDE ON THE HOTEL SHUTTLE.– RESTAURANTS IN WALKING DISTANCE OR A SHORT RIDE TO ONE OF RALEIGH'S PREMIER LOCAL SPOTS: ANGUS BARN (CHECK OUT THEIR WEB SITE, [www.angusbarn.com](http://www.angusbarn.com))! Excellent beef and seafood.